

Have a tax problem you haven't been able to resolve with the IRS? The **Taxpayer Advocate Service** will assist taxpayers in person at its upcoming

# Problem Solving Day



**What:** Taxpayer Advocate Service Problem Solving Day

**Where:** Charlotte Mecklenburg Library – Main Library  
310 N Tryon St, Charlotte, NC 28202

**When:** Wednesday, March 27, 2019 from 10:00 a.m. to 3:00 p.m.

**Partners:** Charlotte Mecklenburg Library

The Charlotte Taxpayer Advocate Service (TAS) will be available to assist taxpayers with tax problems they've been unable to resolve on their own with the IRS. Our goal is to provide personalized, step by step guidance. If your tax problem meets our criteria, we'll assign a Case Advocate to work directly with you.

The Taxpayer Advocate Service is an **independent** organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.

Learn more about TAS at [www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).