

Have a tax problem you haven't been able to resolve with the IRS? The **Taxpayer Advocate Service** will assist taxpayers in person at its upcoming

# Problem Solving Day



**What: Taxpayer Advocate Service Problem Solving Day**

**Where: Des Moines Taxpayer Advocate Service Office, 210 Walnut Street, Room 483, Des Moines, IA**

**When: Wednesday, July 11, 2018, 9:00am - 2:00pm**

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers in person with tax problems they have not been able to resolve with the IRS. Our goal is to provide one to one guidance and direction on next steps to resolve your issue. If your tax problem meets our criteria, we'll assign a Case Advocate to work with you to resolve your issue.

TAS employees will assist taxpayers on July 11 at the Des Moines Taxpayer Advocate Service office. Taxpayers or their representatives are welcome. Representatives will need to have a valid Power of Attorney on file with the IRS or bring your client's signed Form 2848 or 8821. Although an appointment is not necessary, it is recommended. To schedule an appointment, please call the Des Moines Taxpayer Advocate Service at 515-564-6888. Appointments will be set in 30-minute increments. The Des Moines TAS office will do its best to assist those without an appointment based on staff availability.

The Taxpayer Advocate Service is an *independent* organization within the Internal Revenue Service that helps taxpayers and protects taxpayer rights. We help taxpayers whose problems with the IRS are causing financial difficulties, who've tried but haven't been able to resolve their problems with the IRS, or believe an IRS system or procedure isn't working as it should. And our service is free.

Learn more about TAS at [www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov)



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